

SITE PROFILE 2014/15 : THE COLLECTION

1. Provision

1.1 Demographics

The Collection is located within the District administered by Lincoln City Council.

Based on 2012 Mid Year estimates, the population of this District is currently estimated at 94,600 having experienced an increase of 10.4% since 2002.



1.2 Premises and Location

The Collection is located on Danes Terrace in the Cultural Quarter of Lincoln. The museum is a fully accessible building. Limited parking, including disabled parking can be found outside both the museum and the Usher Gallery. There are toilets including disabled facilities in both buildings, Induction loops in many rooms and assistance dogs are welcome. There is a café and shop, and room hire is available. The Collection has won a number of awards since opening its doors to the public on 1 October 2005

1.3 Availability of other services within the local area

There are numerous schools in Lincoln including Nursery, Primary, Secondary and Special schools. Lincoln College main campus and the University of Lincoln campus are both within walking distance. There are numerous community facilities in the city including Sure Start Centres, Nomad Trust, Access Centres, Rainer and a variety of health facilities. There are numerous shops, cafes, bars and hotel accommodation.

1.4 Service Provision

From April 2014 to March 2015 the site is open to the public for a total of 42 hours per week :

Monday	10.00 – 16.00	Thursday	10:00 – 16:00
Tuesday	10.00 – 16.00	Friday	10:00 – 16:00
Wednesday	10:00 – 16:00	Saturday	10.00 – 16.00
		Sunday	10.00 – 16.00

Last admission is 15:45. The museum will be closed 24-26 December, 31 December and 1 January

There is no charge to enter the Collection but there may be an admission charge to some temporary exhibitions.

Email: thecollection@lincolnshire.gov.uk

Web: www.thecollectionmuseum.com

1.5 Staffing

There is currently a frontline staffing complement of 11 staff (8.39 fte). The site also has 2 full time Site Co-ordinators. Administrative and Business Support is provided through West Area Business Support Team.

1.6 Activity

The Collection brings together Lincoln's Museum and the Usher Gallery. The Usher Gallery has a wide ranging collection of fine and decorative art including paintings by Turner, Lowry, Stubbs,

Reynolds and DeWint. There is also work by contemporary artists such as Grayson Perry, Edward Allington and Terry Frost. The finest collection of 18th century Derby porcelain is on loan from the Charles Norman Collection and there is a large gallery hosting a vibrant programme of temporary exhibitions.

The archaeological collection covers 300,000 years of history from the earliest inhabitants of Lincolnshire to the Eighteenth Century. Some highlights of the collections are prehistoric finds from the River Witham, treasures from Anglo-Saxon burials and finds from Lincoln's rich Roman, Viking and Medieval heritage. There are also significant collections of coins and medals, arms and armour, ethnography and natural science.

A range of educational and lively displays can be found, as well as a variety of learning programmes for schools. The cross-curricular staff-led workshops offer an exciting and memorable hands-on experience for pupils. Loan boxes are available for hire and include a variety of themes. The Collection also hosts a series of talks, demonstrations and events throughout the year and has a searchable online database. Group tours are welcomed. The museum includes 'Play' an innovative and interactive hands on area for younger visitors, designed to inspire learning and understanding.

2. Public Perception

The Heritage Visitor Survey was carried out during 2013/14. The overall results were as follows:

Aspect	Very Good + Good
Friendliness and helpfulness of staff	97.70%
Value for money	97.20%
Displays	95.74%
Presentation and cleanliness	97.40%
Refreshments	91.71%
Enjoyment	96.19%
Did we meet your expectations?	95.32%
Did we meet your needs?	94.72%
Taking everything into account, how do you rate your visit?	96.96%

For the period of April 2013 to March 2014, no complaints were received for this site:

3. Performance and Costs

3.1 Key Service Performance Statistics – 2009/10 to 2013/14

	2009/10	2010/11	2011/12	2012/13	2013/14
EC75 Total Interactions	161,541	175,552	155,625	285,783	386,233
EC76 Number of Physical Visitors	60,525	64,495	86,015	120,199	141,867
EC77 Pupils visiting sites and engaged in facilitated outreach	6,344	6,328	5,587	6,085	6,337
HS6: Shop income	44,691	37,304	29,466	32,817	36,707
Number of Website hits	24,351	23,187	12,374	42,385	71,279
Number of Page Views	101,016	109,800	68,629	154,352	241,232

3.2 Service Costs – 2009/10 to 2013/14

	2009/10 £s	2010/11 £s	2011/12 £s	2012/13 £s	2013/14 £s
Premises Cost	361,090	339,297	301,197	370,943	352,272
Staffing Cost	305,783	305,001	310,977	286,452	279,526
Other Costs	40,105	34,338	68,521	39,045	55,626
Total Costs	706,978	678,636	680,695	696,440	687,423
Income and Recharges	- 61,912	-44,587	-37,919	-40,633	-52,149
Net Cost to Lincolnshire County Council	645,066	634,049	642,776	655,808	635,274
Repairs and Maintenance (controlled by Mouchel)	73,363	69,940	72,320	14,705	39,821
Cost per Visit	10.66	9.83	7.47	5.46	4.48
Cost per Head of Population	0.93	0.91	1.02	0.94	0.88

4. Community Information

Local Community Organisations	
Organisation	Friends of Lincoln Museum and Art Gallery
Contact	
Phone	
Address	Ridgeway, St. George's Lane, Riseholme, Lincoln
Postcode	LN2 2LQ
email	Hugh-Cooke@o2.co.uk
Additional	
Organisation	Usher Gallery Trust
Contact	The Honorary Secretary
Phone	
Address	Usher Trust c/o The Collection, Danes Terrace, Lincoln
Postcode	LN2 1LP
email	
Additional	
Organisation	SLHA
Contact	The Chairman
Phone	01522 521337
Address	Jews Court, 2 - 3 Steep Hill, Lincoln
Postcode	LN2 1LS
email	info@slha.org.uk
Additional	www.slha.org.uk

Local Community Organisations contd.

Organisation	The Heslam Trust
Contact	Chair of the Trustees
Phone	01522 790180
Address	
Postcode	
email	info@heslamtrust.org.uk
Additional	http://www.heslamtrust.org.uk
Organisation	Lincolnshire Artists Society
Contact	
Phone	01507 606303
Address	40 Aswell Street, Louth, Lincolnshire
Postcode	LN11 9HP
email	david.morris@aswellstreetstudio.co.uk
Additional	
Organisation	Bishop Grosseteste University College
Contact	
Phone	01522 527347
Address	Bishop Grosseteste University College, Lincoln
Postcode	LN1 3DY
email	info@bishopg.ac.uk
Additional	
Organisation	East Midlands Visual Arts Network (EMVAN)
Contact	EMVAN Co-ordinator
Phone	01159 141320 (07790 397093)
Address	
Postcode	
email	
Additional	http://www.emvan.net/ @ http://twitter.com/EMVisualArtsNet f: www.facebook.com/emvan1
Organisation	Lincoln Big
Contact	
Phone	01522 545233
Address	St. Swithins House, 3 - 5 St. Swithins Square, Lincoln
Postcode	LN2 1HA
email	info@lincolnbig.co.uk
Additional	www.lincolnbig.co.uk/
Organisation	Lincolnshire Co-operative Society
Contact	
Phone	01522 512211
Address	Stanley Bett House, 15/23 Tentercroft Street, Lincoln
Postcode	LN5 7DB
email	enquiries@lincolnshire.coop
Additional	www.lincolnshire.coop

Local Community Organisations contd.	
Organisation	Lincolnshire Naturalists Union
Contact	c/o Lincolnshire Wildlife Trust
Phone	01507 526667
Address	Banovallum House, Manor House Street, Horncastle
Postcode	LN9 5HF
email	info@lnu.org
Additional	http://www.lnu.org/
Organisation	Lincolnshire One Venues (LOV)
Contact	
Phone	07766 422682
Address	
Postcode	
email	lincolnshireonevenues@gmail.com
Additional	http://lincolnshireonevenues.com
Organisation	The Peter Hodgkinson Trust
Contact	
Phone	
Address	c/o Simons Group Limited, 991 Doddington Road
Postcode	LN6 3AA
email	jacqui_batkin@simonsgroup.com
Additional	
Organisation	University of Lincoln
Contact	
Phone	01522 882000
Address	Brayford Pool. Lincoln
Postcode	LN6 7TS
email	
Additional	