

**Access Statement for
Stokes Collection Café**



STOKES

STOKES COLLECTION CAFÉ
1 Danes Terrace, LINCOLN, LN2 1LP
Tel: 01522 523548
admin@stokes-coffee.co.uk
www.stokes-coffee.co.uk

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

June 2015

Exterior of Stokes Collection Café



Stokes Collection Café is housed within the Collection Museum on Danes Terrace in Lincoln, a stone's throw away from the Usher Gallery and beautiful Temple Gardens.

Interior of Café



Stokes Collection Café offers museum visitors and passers-by, a modern haven, serving fresh coffees and teas and a large range of fresh, homemade food

All areas of the café are fully accessible and the menu caters for specialist dietary requirements including coeliacs (gluten free) and vegans.

If you require any further information about specific access or need advice on planning your visit please contact us on: +44 (0) 1522 523548 (Mon - Fri, 9am – 5pm) or email admin@stokes-coffee.co.uk

If we have not covered your access requirements in this document, please contact us and we will be happy to discuss your needs and offer assistance where we can.

How to find us

By Rail

The nearest railway station is Lincoln Central which is 0.5 miles away (a 10-15 minute walk) and serves destinations throughout the country. For train timetables and information please see www.nationalrail.co.uk (**accessibility information about Lincoln Central can be found at <http://www.nationalrail.co.uk/stations/sjp/LCN/stationOverview.xhtml>**)

Taxis are available at the station.

By Taxi

If you require an accessible taxi please contact one of the local services for disabled people using wheelchairs:

- o Marks Passenger Service **01522 793816**
- o Lincoln Shopmobility **01522 514477**
- o Lincoln Dial-a-Ride **01522 544983**

By Bus

The Bus Station is located near the railway station and is approximately a 10-15 minute walk away. For bus timetables and information please see www.lincsbus.info Alternatively you can take the 'walk and ride' bus that operates throughout the town centre 6 days a week, the nearest stop to The Collection is Silver Street a 5 minute walk away. For more information on the walk and ride please see www.visitlincoln.com/things-to-do/walk-and-ride or **to help plan your journey**
http://www.travelineeastmidlands.co.uk/em/XSLT_TRIP_REQUEST2?language=en&timeOffset=15

By Car

For Sat Nav the postcode is **LN2 1LP**

Drop off Area

There is a bay directly outside the main entrance but with no dropped kerb. There is a dropped kerb area on Danesgate with café entrance via the courtyard. These entrance doors are not automatic.

Car Parking

- There are two blue badge car parking spaces available in the pay and display car park on Danes Terrace immediately opposite the entrance to the museum, under 10 metres away. It is situated on a slight slope.
 - Blue badge holders are not exempt from payment, however concession rates apply.
 - There is one ticket machine available that offers both coin and credit card options. Visitors can also pay by phone, to speak to a pay by phone advisor call 01522 263263 or download the mobile app www.paybyphone.co.uk/mobile-apps.
 - There are seven free 3 hour blue badge parking spaces situated on Grantham Street at the bottom of the museum, approximately 50 metres away from the entrance, but please note that these spaces are at the bottom of a fairly steep approach to the entrance. For more information on car parks in Lincoln please see www.lincoln.gov.uk/visitor-and-leisure/transport-and-car-parks/car-parks
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Approach to the Café

The museum is situated on a hill with a fairly steep approach. The streets around the building are evenly paved with stone slabs. The main street outside the entrance is on a flat wide paved path. There is a drop off point directly outside the museum entrance.

Approach to the Museum (either side)



Main Entrance



The main entrance door is automatic and is 1000mm (40 inches) wide.

Access to the Café



All public spaces within the café are accessible. Public lifts are available for access to the museum café and the café is clearly signed from the entrance of the museum.

The lift door measures w800mm and the floor is w1300x d1400mm.



Signage to café

Lift in café area

Public Toilets



There are accessible toilets one level down from the café area, with 6 steps or lift access. The toilet has a left hand transfer and a red alarm cord for assistance. There are also baby changing facilities on this level.

Accessible WC



Baby Changing Area



Stokes Collection Café

- There are 10 steps down to the cafe from the main entrance. There is a handrail on the stairs. (see photo below)
 - There is lift access to the cafe level.
 - Access to the outdoor cafe courtyard area is on the same level as the cafe.
 - Where possible all our food produce is locally sourced. (see photo below)
 - We do our best to cater for any dietary requirements such as gluten free and vegan; please contact us in advance to check any specific requests you may have.
 - Large print menus are available. Specials of the day are shown on a blackboard. All staff can assist by running through the menus with you.
 - The floor surface consists of non-slip ceramic tiles.
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- The lighting is a mixture of natural light and pendants.
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- There is a portable hearing loop system available upon request.
 - Wheelchair loan is available from reception area, free of charge and upon request.
 - Staff have completed the Visit England Disability Awareness Training Tourism Course.
 - Assistant dogs are welcome at the Collection and there is a nearby 'spending area' behind the Usher Gallery. Please let us know if your dog needs water to drink during your visit, we will be happy to oblige.
 - Please choose a table, then order your food at the counter and your order will be brought direct to your table.
 - The nearest public toilet with an accessible WC is located one level down from the cafe area, with 6 steps or lift access (see previous page).
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Stairs leading down to café

We are always looking for ways to improve the service we provide our visitors, so please contact us if you have any comments or suggestions about this access statement or anything else that you think can improve your visit to the Café.



Terrace Entrance