

The Collection

Art and Archaeology in Lincolnshire

Exhibition Volunteer

***Microworld: Lincoln* by Genetic Moo, Saturday 9th July –
Sunday 2nd October 2022**

Whether you are 16 and just starting out, looking to gain experience in arts and museums or looking to try something new – you may very well be able to help us.

Art galleries and museums are a great way to engage with culture and help visitors engage with art, and here at The Collection and Usher Gallery we like to make sure everyone that comes to visit has a great time.

Whether it is looking around one of our vibrant temporary exhibitions, trying to find their house on our aerial floor map of Lincolnshire or investigating Bronze Age gold, Iron Age longboats or Early Medieval Lincoln, there is always a chance to learn something new.

About the role:

We are looking for enthusiastic Exhibition Volunteers with excellent communication skills, who are interested in developing a sound knowledge of the day-to-day running of public gallery and museum spaces and displaying fascinating collections in museum settings.

As an Exhibition Volunteer you are likely to be the first person many of our visitors will encounter when they come to spend their day with us, so we are looking for volunteers who are positive, have a sense of fun and want to make their day as special as possible.

During the exhibition of *Microworld: Lincoln*, with visitor numbers expected to be high, the role will include greeting and counting visitors into the exhibition in a warm and friendly manner, ensuring visitors understand how to move safely around the space and how to interact with the works (whether on their phones, using the tablets provided, or just using their bodies), orientating them around the gallery, capturing valuable data for the museum from our visitors via an online survey and answering general enquiries. The volunteer will also monitor and control visitor numbers in the gallery space.

About the Exhibition:

Microworld: Lincoln, a new exhibition at The Collection Museum, is an immersive, digital world filled with creatures that you can design, interact, and play with.

Microworlds are spectacular digital worlds or 'ecosystems' that are filled with amazing creatures. Inspired by ecosystems found in nature, these digital creatures have life cycles, energy needs and survival techniques. The creatures respond both to each other and you, the audience. You can interact with the creatures or design your very own and release them into the interactive Microworld. As seen at Eureka in 2018 but never-before shown on this scale, the exhibition is made of 8 different Microworlds. Like an

ecosystem, each of the Microworlds in the gallery creates cascades of action and reaction that impacts the others, forming part of the wider digital world in the gallery.

Find out more on our website about Microworld: Lincoln and the artists behind the exhibition, Genetic Moo. www.thecollectionmuseum.com/exhibitions-and-events/view/microworld-lincoln

Why volunteer with us?

There are many benefits to volunteering for cultural services; you will gain experience of working in a gallery and museum environment and interpreting art for broad audience, enhance your customer care skills and have the opportunity to work in an innovative and unique contemporary art exhibition.

This may lead to further volunteer placements at The Collection in the future. The experience can be added to your CV and a reference can be provided for you by the Exhibitions and Interpretation Officer.

When will we need you?

Microworld: Lincoln is open 6 days per week (excluding Tuesdays) 10 am – 4 pm (apart from our monthly Friday Late events).

We are looking for volunteers to help us from Saturday 9th July -Sunday 2nd October 2022.

You can choose your hours from:

10 am to 1 pm (daily) or 1 pm to 4 pm (daily)

Or volunteer for the Friday Late evening events 4 pm – 8 pm on Friday 29th July, Friday 26th August and Friday 30th September 2022.

What will I be doing?

This role is all about the visitor experience and capturing vital data. Many visitors will be coming to The Collection for the first time or will be visiting for the first time since the new social distancing rules have been put in place and we want to ensure we give the best customer service possible, this means smiling, making eye contact, engaging in conversation and talking about the exhibition. As ambassadors for The Collection, you'll need to be confident in promoting the facilities, future exhibitions and our other heritage attractions. You will be asking for visitor feedback and encouraging visitors to complete the survey form so we can learn from their experiences.

What skills and experience do I need?

You will need to demonstrate a passion for art and heritage. Previous customer service experience is desirable with a natural aspiration to provide high standards of customer care.

What support will I get?

Our friendly Visitor Experience team will be on hand to support you during your role and provide you with all the advice and help you need. There will be plenty of time for you to see and experience the exhibition, you will be invited to a special event for Exhibition volunteers to see behind the scenes at the install and our Exhibition's team will provide you with useful guides to help you answer questions.

What else do I need to know?

The Collection and Usher Gallery is located in the town centre and is in easy reach of the train station, bus station and local town centre car parks. In certain circumstances, it is possible to reclaim mileage, car parking fees and bus and train fares when volunteering with us.

Whilst we will not be able to provide you with a uniform, we do encourage volunteers to wear smart casual clothing in our dress code colours of lilac/purple/black tops and plain black trousers and skirts.

How do I apply?

Apply online [Apply to become a volunteer – Lincolnshire County Council](#)

We receive lots of application forms and not everyone is successful, if you are unsuccessful on this occasion we will let you know the reasons why.

The deadline for applications is **Thursday 30th June at 5.00 pm**, the induction events will be held at The Collection on **Wednesday 6th July at 2 pm and Thursday 7th July at 2 pm**. If you are successful in your application, the first shift available will be the morning of Saturday 9th July.

Need more information?

If you have any questions or need further information about this role. Please contact The Collection via email thecollection@lincolnshire.gov.uk or telephone 01522 550965.

